RITCO

COMPANY PROFILE

Connected thinking. Practical technology.

Enterprise infrastructure, software and services — from the first requirement to operational handover.

Riyadh, Saudi Arabia

Radiant Information Technologies Co. (RITCO)



Technology, built around your business.

RITCO connects business requirements with infrastructure, software and technical services. We help organisations plan, specify, source, deploy and support the technology they need.



01 **Understand the environment**

Start with locations, users, workloads and operating priorities.

02 **Connect the decisions**

Consider compatibility, integration and support alongside procurement.

03 **Define the delivery**

Agree the scope, responsibilities and acceptance criteria before implementation.

One requirement.
A connected approach.

Technology projects cross disciplines. RITCO brings the design, sourcing, integration and support conversations together.



01 **DESIGN**

Translate priorities into architecture, configurations and a clear bill of materials.

02 **SOURCE**

Review supplier options, commercial terms, compatibility and delivery expectations.

03 **INTEGRATE + SUPPORT**

Deploy against the agreed scope, document the environment and define support responsibilities.

A portfolio designed to work together.

Select a starting point around your business challenge. The final solution can combine multiple capabilities.



01 **FOUNDATION**

Infrastructure, servers, storage, virtualisation, data centres and power systems.

02 **CONNECTION + PROTECTION**

Networking, wireless, cybersecurity, backup and continuity planning.

03 **PEOPLE + OPERATIONS**

Digital workplaces, cloud, software licensing, consulting and managed services.

A stronger foundation for your workloads.

Plan compute capacity around applications, users, dependencies and growth. Configuration choices should support the operating environment.



01 **Servers + platforms**

Requirements mapping, configuration options and infrastructure refresh planning.

02 **Virtualisation**

Host design, resource allocation and compatibility considerations.

03 **Implementation readiness**

Review rack space, power, connectivity, migration scope and acceptance checks.

Keep people, sites and systems connected.

A dependable network starts with understanding coverage, traffic, access and the way your teams work.



01 **LAN + site connectivity**

Switching architecture, segmentation and connectivity requirements.

02 **Wireless environments**

Coverage planning, access point selection and configuration scope.

03 **Physical connections**

Structured cabling coordination, labelling, documentation and coverage checks.

Protection designed into the environment.

Security decisions should reflect business impact, access requirements and operational responsibilities.



01 **Network protection**

Firewall requirements, segmentation and secure connectivity planning.

02 **Endpoint + identity**

Protection requirements and access controls across people and devices.

03 **Operational clarity**

Define ownership, configuration documentation and escalation routes within the agreed scope.

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The right environment for each workload.

Review applications, dependencies, connectivity and operating needs before selecting a migration path.



01 **Assess**

Map the current environment and identify readiness gaps.

02 **Plan**

Define the target architecture, migration sequence and rollback approach.

03 **Validate**

Agree test scenarios, access requirements and post-migration support responsibilities.

Plan for recovery. Build for continuity.

Storage and backup decisions begin with the value of your data and the impact of interruption.



01 **Storage requirements**

Capacity, performance, growth and compatibility considerations.

02 **Backup design**

Protection scope, retention needs and recovery priorities.

03 **Recovery validation**

Agree restoration scenarios, test responsibilities and documented next actions.

Technology that supports the working day.

Connect the endpoint, collaboration and access decisions that shape the employee experience.



01 **Endpoints**

Device specifications aligned to roles, applications and mobility.

02 **Productivity platforms**

Licensing requirements, deployment scope and user access planning.

03 **A consistent rollout**

Configuration, integration and handover requirements for the agreed environment.

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Consider the whole physical environment.

IT equipment depends on its surroundings. Coordinate the infrastructure with site constraints and operating needs.



01 **Racks + layout**

Space, equipment placement, cabling routes and access considerations.

02 **Power + cooling**

Review capacity, protection and environmental requirements with the relevant project teams.

03 **Site readiness**

Define installation dependencies, responsibilities and handover documentation.

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Software choices. Commercial clarity.

Match the licensing approach to users, devices, workloads and renewal dates.



01 **Requirement review**

Clarify the required edition, usage model and existing entitlements.

02 **Procurement + renewal**

Coordinate subscription or licence options and renewal planning.

03 **Document the scope**

Confirm quantities, term, deployment responsibilities and applicable vendor conditions.

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Expertise across the project lifecycle.

Choose the services your requirement needs, with deliverables and responsibilities agreed in advance.



01 **Before deployment**

IT assessment, solution architecture, network planning and migration preparation.

02 **During implementation**

Installation, configuration, integration and functional validation.

03 **After handover**

Technical troubleshooting, maintenance planning, licence renewals and recovery validation.

From requirements to a clear handover.

A practical sequence keeps the technical work connected to the agreed business requirement.



01

01 DISCOVER + DEFINE

Review the environment, establish the design and agree the scope.

02

02 PREPARE + DEPLOY

Confirm dependencies and coordinate installation, configuration and integration.

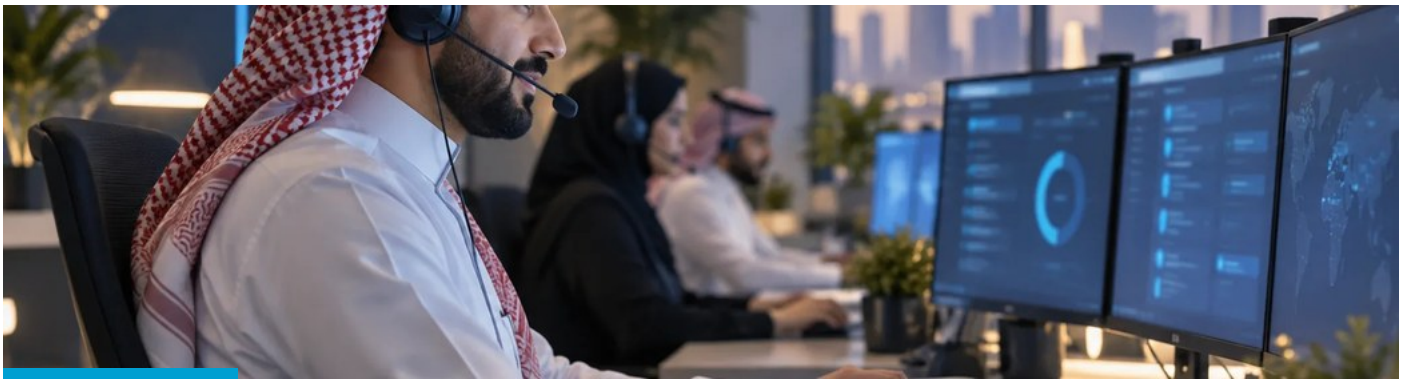
03

03 VALIDATE + HAND OVER

Check agreed scenarios, record results and transfer documentation and responsibilities.

Keep the next step clear when issues arise.

Define service coverage around the equipment, locations and support requirements of your organisation.



01 **Maintenance agreements**

Agree covered assets, preventive schedules and reporting expectations.

02 **Technical support**

Assess impact, troubleshoot within scope and coordinate relevant vendors.

03 **Service boundaries**

Support hours, response commitments, exclusions and escalation paths are set in the proposal or contract.

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Source to the requirement. Confirm before commitment.

RITCO sources products to order through suppliers and distributors. We do not hold stock or operate warehouses.



01 **Define the specification**

Confirm manufacturer part numbers, configurations, quantities and compatibility.

02 **Review the offer**

Supplier availability, lead time, warranty, payment terms and delivery scope require confirmation.

03 **Budgetary to formal**

Portal prices are budgetary. Final pricing, VAT and commercial terms are confirmed in a formal quotation.

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A better brief.
A more useful proposal.

Give us the context behind the requirement so the proposed solution addresses the right problem.



01 **Your environment**

Locations, users, existing systems, current issues and dependencies.

02 **Your objective**

Desired outcomes, technical requirements, quantities and project timing.

03 **Your decision process**

Budget context, evaluation criteria, stakeholder responsibilities and procurement requirements.

RITCO

Let’s connect your next requirement.

Share your requirement with our team or build a quote basket through the enterprise shop.

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